



Congressman Ted Poe

2nd District of Texas



I AM ABLE TO ASSIST YOU WITH THE FOLLOWING:

Each year my staff and I help constituents just like you receive a fair review and a timely response to their matters before a federal agency. As your U.S. Representative, I am able to assist you with certain issues that involve federal agencies. In each of my district offices, I have a Caseworker whose sole responsibility is to advocate on your behalf. Here are a few examples of frequent matters for which my office's Caseworkers provide assistance:

- **Department of Veterans Affairs**- Help with disability claims, appeals, benefits requests, and education
- **Social Security Administration**- Disability claims, Windfall Prevention claims, and general benefits requests
- **Citizenship and Immigration Services**- Immigrant and non-immigrant visa requests
- **U.S. Postal Service**- Problems with mail delivery and employee disputes

For a listing of all federal agencies and departments, please [click here](#)

Please contact one of my [district offices](#) for assistance if you are in need of help with the Federal Government.

HOW TO DETERMINE IF I CAN HELP YOU

Understandably, not all problems faced by constituents are limited to the Federal Government. In these cases, your state and/or local government officials' offices are available to help you. As a Member of the Federal Government, I have no authority to intervene in these instances. Below are examples of common issues on which my office and I cannot provide assistance does.

Common Examples of State-Regulated Issues:

- Child support payments
- Food Stamps
- **School district concerns**, such as the school budget, teachers, issues you feel your school is not properly addressing
- **Public Utility Commission**, which regulates utilities such as telephones and cable T.V.
- **Texas Department of Insurance**, including complaints against your health insurance provider

For a listing of agencies regulated by the State of Texas, please [click here](#)

Common Examples of City and County-Regulated Issues:

- Drainage
- Road paving
- Complaints against law enforcement agencies
- County ordinances issues, such as curfews, burn bans and littering

Civil and Criminal Matters

- Although I am a former Judge, House Ethics Rules prohibit me from offering any legal advice, suggestions or recommendations. Accordingly, I cannot provide assistance related to judicial concerns, legal proceedings, criminal sentencing, and probation.
- I also cannot assist constituents with disputes involving private companies.